



## Welcome to the Charitable Pharmacy!

Questions? **Call a Patient Advocate.** We are here to help.  
La Keisha: (513) 562-8841, x228 | Becky: (513) 562-8841 x230



### Visit one of our locations:

Liz Carter Outreach Center  
1125 Bank Street  
Cincinnati, OH 45214  
Phone: (513)562-8841 x267



### Call us for medication assistance:

New patient? Call for certification appointment:  
(513)562-8841, x228 or x230  
See reverse side for more information.  
Current patient? Call for free medication refills:  
(513)562-8841, x269



### Pick up your medications:

Monday: 8:30 a.m. - 4:00 p.m.  
Wednesday: 8:30 a.m. - 4:00 p.m.  
Thursday: 8:30 a.m. - 4:00 p.m.  
Saturday: 8:30 a.m. - 12:00 p.m.  
Closed for lunch: 12:30 p.m. - 1:00 p.m.

Western Hills Thrift Store  
3015 Glenhills Way  
Cincinnati, OH 45238  
Phone: (513)347-0743 opt. 5

New patient? Call for certification appointment:  
(513)347-0743, opt. 2  
See reverse side for more information.  
Current patient? Call for free medication refills:

Tuesday: 10:00 a.m. - 4:30 p.m.  
Friday: 10:00 a.m. - 4:30 p.m.  
Saturday: 1:30 p.m. - 4:30 p.m.  
Closed for lunch: 12:30 p.m. - 1:00 p.m.

**Your doctor may send new prescriptions by phone, fax, or e-scribe.**

1125 Bank Street | Cincinnati, OH 45214

3015 Glenhills Way | Cincinnati, OH 45238

**Your certification appointment is scheduled for \_\_\_\_\_ at \_\_\_\_\_.**  
date time

- **Recertification Appointments:** Call (513) 562-8841, ext. 228 or ext. 230 to make an appointment.
  - ◇ Appointments available at either pharmacy location during hours of operation (see reverse side).
  - ◇ Plan to arrive 15 minutes before your appointment to complete paperwork.
  - ◇ If you are 15 minutes late, your appointment will be rescheduled and given to a client on stand-by.
- **Stand-By Certifications:** Clients may walk-in to certify if a scheduled appointment does not arrive.

**Your certification for the pharmacy expires on \_\_\_\_\_.**  
date

Call to schedule a recertification appointment at least 2 weeks before your expiration date.

**Please bring the following documents with you to recertify:**



**Photo ID & Proof of Residence**

- Mail with your current address
- Proof of residency in Hamilton, Butler, Clermont, or Warren county



**Proof of Income**

- Monthly household income from all sources
- For no income, a notarized letter from you, case manager,



**Proof of Expenses**

- Verification of paid expenses for one month
- Expenses must equal or exceed income to qualify



**Prescriptions & Insurance Cards**

- Prescription, pharmacy transfer information, or medication list
- Insurance cards will not be billed.